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HRDCorp Registered Training Provider |

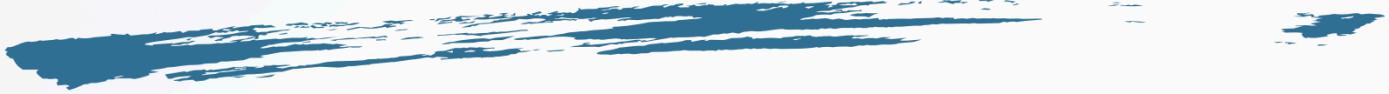
*i-*LE.A.P.

Leadership PROGRAM



*Empowering **Potential** | Elevating **Performance***

Our expertise



FirstSkills are proud to be the Accredited Training Provider under the Human Resource Development Corporation (HRDCorp) of Malaysia.

Our mission goes beyond training. We build strategic collaboration with our clients to co-create impactful learning journeys that drive real results. With a focus on human capital and competency development within energy, utilities and service industries, our customized training solutions are designed to meet and exceed the evolving standards of today's skill needs.

Backed by extensive experience and deep industry insight, our team is committed to helping organizations design, execute and sustain talent development strategies that unlock potential, boost performance and empower a future-ready employees.



'Pain Points' most organisations don't admit

*Your **strategy** is strong..
Your **business model** is sound..
Your **market opportunity** is real..
You hire **right talent**..*

***But inside the
organisation?***

Senior leaders **firefight** instead of shaping direction

- Managers avoid difficult performance conversations
- Operational mistakes multiply
- Managers push, instead of **pulling people**

- Supervisors struggle to command respect
- High performers overburdened then fail silently
- Recurring problem with no clear solution
- Blaming & finger-pointing culture become normal
- Accountability fade, with **no sense of purpose**





Leadership Excellence & Advancement Pipelines

Before

- *Reactive culture*
- *Inconsistent supervision*
- *Recurring mistakes & problems*
- *Strategy without alignment*

After

- *Stable workforce foundation*
- *Competent middle managers*
- *Confident strategic leaders*
- *Strong succession bench*



An **Integrated**, comprehensive and fully customisable program that consists of **3 Levels** to ensure sustainable development of leadership skills at the grassroots level onwards

i-LE.A.P. Framework



i-LE.A.P. Comprehensive Training Modules



- 1** Building **Performance** with Positive Work Culture
- 2** Crack the Code! Applied **Problem Solving** for Result
- 3** Energizing Team Dynamics via **Conflict Resolutions**
- 4** **Assertive** Supervisory Skills
- 5** Communicate with **IMPACT+**

- 1** **Leadership Breakthrough** for Young Managers
- 2** Sharpening **Critical Thinking** for Mindful Decision
- 3** Transforming **Poor Performer** with P.R.I.D.E
- 4** **Write it RIGHT!** Technical Report Writing for Impact
- 5** Driving **Project** for Success!
- 6** **Present Like You Mean It!**

- 1** Empowering Growth Mindset - **Lead The Change!**
- 2** **Coaching** Mastery for Agile Leaders
- 3** **MAKE or BREAK!** - Negotiate Like A Warrior
- 4** **Strategic Leadership** for Sustainable Growth
- 5** **Enterprise Risk & Business** Continuity Management



Grassroot Leadership

Build & Stabilise the Culture

Target Group

Non-Executives, frontline employees, Administratives Personnel, Team Leader & Junior Supervisor

Outcomes

- **Embrace** the Purpose
- **Own** their responsibilities
- **Communicate** with clarity
- **Solve** problems independently
- **Resolve** conflict effectively
- **Lead** themselves before leading others
- **Enhance** Operational stability and disciplined workplace culture.





Executional Leadership

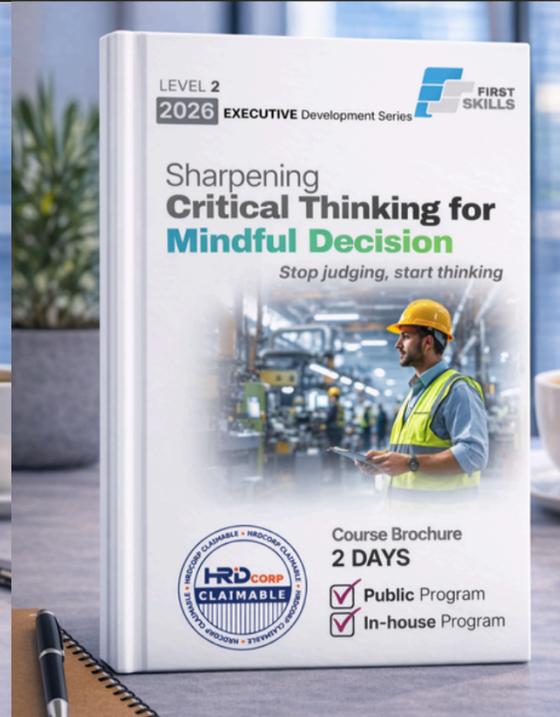
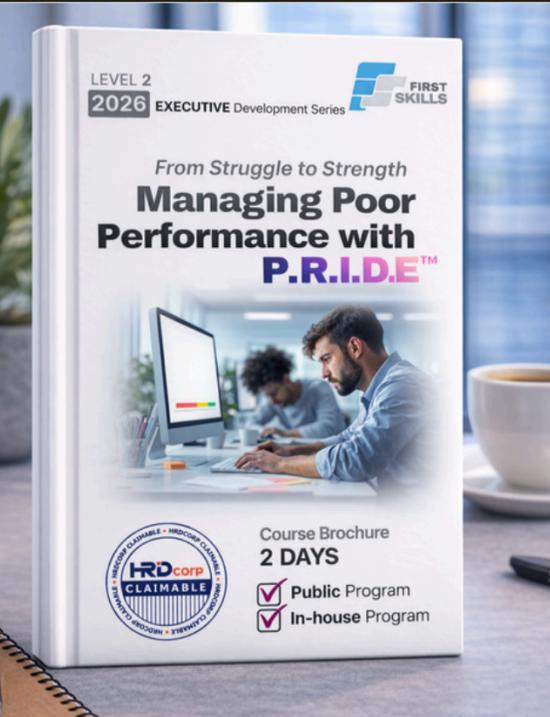
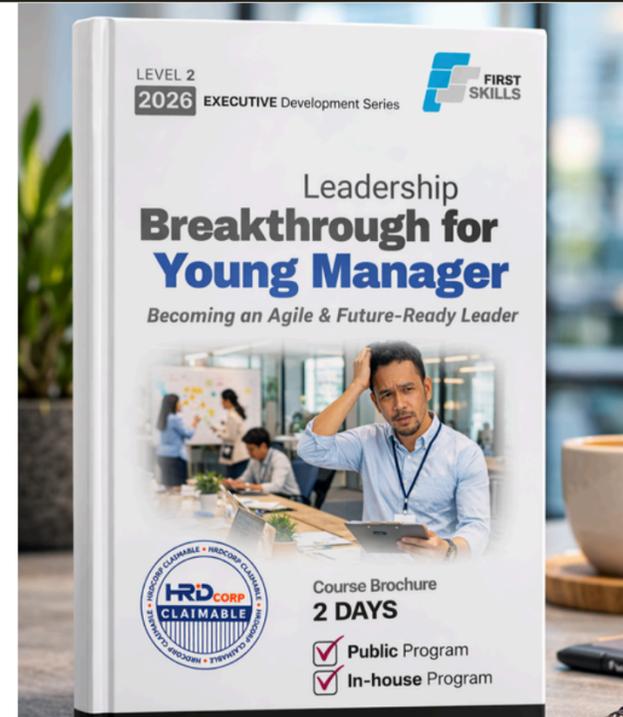
Drive Biz Efficiency & Team Performance

Target Group

Executives, Junior Managers, Engineers, Senior Supervisor, Shift Leaders

Outcomes

- **Lead** teams confidently
- **Manage** underperformer decisively
- **Deliver** projects systematically
- **Think** critically under pressure
- **Make** the RIGHT Decision
- **Communicate** with authority
- **Reliable** middle management that executes, not excuses.



LEVEL 3

Strategic Leadership

Shape Direction, Growth & Sustainability

Target Group

Senior Executives, Middle Managers, Senior Engineers, Section Heads, Head of Department

Outcomes

- **Lead** change with growth mindset
- **Translate** strategy into clear action
- **Coach** high performance consistently
- **Negotiate** with strength and intelligence
- Make **enterprise-level** decisions
- Leaders who **shape markets** instead of reacting to them.



Next STEP

01

Customise
your modules

All the courses in Level 1, 2 & 3 are fully customisable to fit your needs.
FirstSkills may assist you to perform Need Analysis

Full course brochures are available. Please visit our website, email OR Whatsapp us

Request
Course Brochure

02

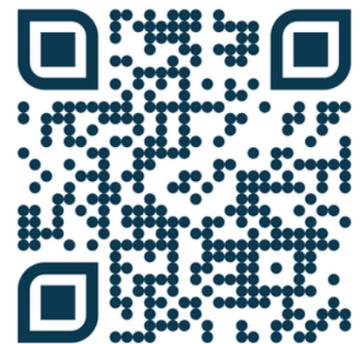
We highly recommend **'In-House'** program for better impact and value creation. All our courses are **HRDCorp Claimable**

03

Plan the
Learning Session



Visit Our Website
for Detail Brochure



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